|   |   | STUDY MODULE D  | ESCRIPTION FORM  |  |  |  |
|---|---|---|--|--|--|--|
|   | f the module/subject  | gotiation Techniques  |  | Code<br>1011105351011150234            |  |  |
| Field of  | study   | - · ·   | Profile of study<br>(general academic, practical)  | Year /Semester                         |  |  |
|   | path/specialty  | ment - Part-time studies -  | (brak)<br>Subject offered in:  | 3 / 5<br>Course (compulsory, elective) |  |  |
| Elective  | pair/specially  | -   | Polish   | elective                               |  |  |
| Cycle o   | f study:  |   | Form of study (full-time,part-time)  |  |  |  |
|   | First-cyc   | cle studies   | part-time  |  |  |  |
| No. of h  | ours  |   |  | No. of credits                         |  |  |
| Lectur  | re: 10 Classes  | - 4   |  |  |  |  |
| Status o  | of the course in the study  | program (Basic, major, other)   | (university-wide, from another fi  | ield)                                  |  |  |
|   |   | (brak)  |  | (brak)                                 |  |  |
| Educati   | on areas and fields of sci  | ence and art  |  | ECTS distribution (number and %)       |  |  |
| Resp  | onsible for subj  | ect / lecturer:   | Responsible for subject  | ct / lecturer:                         |  |  |
| ema<br>tel.<br>Fac  | nż. Małgorzata Spycha<br>ail: malgorzata.spycha<br>61 665 34 15<br>ulty of Engineering Ma<br>Strzelecka 11 60-965 F | la@put.poznan.pl<br>anagement   | dr inż. Małgorzata Spychała<br>email: malgorzata.spychala@put.poznan.pl<br>tel. 61 665 34 15<br>Faculty of Engineering Management<br>ul. Strzelecka 11 60-965 Poznań |  |  |  |
|   |   | is of knowledge, skills and   |  |  |  |  |
| 1   | Knowledge   | The student knows the basic concepts related to social conflict and negotiation.                                |  |  |  |  |
| 2   | Skills  | The student has the ability to see, to associate and interpret the basic principles of the negotiation process. |  |  |  |  |
| 3   | Social competencies   | The student is aware of the impo-<br>life.  | ortance of the negotiation proce   | ss in professional and private         |  |  |
| Assu  | mptions and obj   | ectives of the course:  |  |  |  |  |
|   |   | ility to communicate with the partn<br>gue, conflict resolution and the ab                                      |  |  |  |  |
|   | Study outco   | mes and reference to the  | educational results for  | a field of study                       |  |  |
| Knov  | vledge:   |   |  |  |  |  |
| 1. The  | student has knowledg  | e of the conflict and negotiation st  | trategies [K1A_W06; K1A_W0   | [80                                    |  |  |
| 2. The student knows the negotation techniques [K1A_W15]  |   |   |  |  |  |  |
|   |   | e about process of preparation fo   | r negotiation [K1A_W16]  |  |  |  |
| Skills  |   |   |  |  |  |  |
| <ol> <li>The student uses the acquired knowledge to negotiate effectively [K1A_U01]</li> <li>The student is able to analyze and assess the styles of conflict resolution - [K1A_U07]</li> </ol> |   |   |  |  |  |  |
|   |   | lyze and assess the styles of conf<br>lyze the styles of negotiation [K   |  |  |  |  |
|   | al competencies:  |   |  |  |  |  |
|   | -   | for the preparation and conduction  | on of the negotiation process  | [K1A K03 K1A K04]                      |  |  |
|   |   | ognize negotiation styles and adapt   |  |  |  |  |
|   | student is able to inde   | ependently analyze the negotiation  |  |  |  |  |
|   |   |   |  |  |  |  |
|   |   | Assessment metho  | ds of study outcomes   |  |  |  |

- Discussions summarizing lectures, giving the opportunity to evaluate the student's understanding of the issues;

- Scenes featuring situational knowledge of negotiation techniques,
- Written test

## **Course description**

Essence of conflict in chosen social situations; Solving conflicts; negotiations planning; The stages of negotiation: the preparation, choice of place and the negotiators, the presentation of problems, looking for solutions, lock the negotiation and the signing off the contract; The profile of negotiation's styles; "good" negotiator competencies; Rules in negotiations; the techniques of negotiation; Communication in process of negotiation: verbal and nonverbal communication; The manipulation during negotiation;

## Basic bibliography:

1. 1. Cialdini R. (1994): Wywieranie wpływu na ludzi, Gdańsk, Gdańskie Wydawnictwo Psychologiczne

- 2. 2. Fisher R., Ury W. (1992): Dochodząc do tak. Negocjowanie bez poddawania się, Warszawa, PWE.
- 3. 3. Dąbrowski P. (1991): Praktyczna teoria negocjacji, Warszawa,;Sorbog;.

## Additional bibliography:

- 1. 1. Berne E. (1987): W co grają ludzie?, Warszawa, PWN
- 2. 2. Nęcki Z. (1991): Negocjacje w biznesie, Kraków, Wydawnictwo Profesjonalnej Szkoły Biznesu.
- 3. 3. Kennedy G., (1998) Negocjować można wszystko. Warszawa

## Result of average student's workload

| Activity             | Time (working<br>hours) |      |  |  |  |
|----------------------|-------------------------|------|--|--|--|
| Student's workload   |                         |      |  |  |  |
| Source of workload   | hours                   | ECTS |  |  |  |
| Total workload       | 20                      | 4    |  |  |  |
| Contact hours        | 10                      | 2    |  |  |  |
| Practical activities | 10                      | 0    |  |  |  |